

Time : 2 ½ hrs

Total marks : 75

**Q1. ANSWER ANY THREE OF THE FOLLOWING:****(15)**

1. Give three roles of a manager but explain any one. .
2. Name three essentials skills of a manager and explain any one.
3. Write a short note on effectiveness of job satisfaction.
4. Write a short note on Types of Group.
5. "Zavish is a smart looking and handsome boy thus he has a good personality"- state true or false and give your explanation.
6. Write a short note on group behaviour and only mention its characteristics.

**Q2. ANSWER ANY THREE OF THE FOLLOWING:****(15)**

1. Name the six elements of organizational structure & explain chain of command.
2. Explain span of control as an element of organizational structure.
3. Name three most common type of organizational design and explain simple structure.
4. Name three new design options but explain boundary less organization only.
5. Explain consequence of stress.
6. Define motivation and give three elements of motivations.

**Q3. ANSWER ANY THREE OF THE FOLLOWING:****(15)**

1. What is a Change? Give only internal factors.
2. Explain resistance to change?
3. Give meaning and technique of organizational development.
4. Write a short note on functions of leadership.
5. What are the two sources of conflict? Explain organizational sources.
6. Explain intrapersonal conflict and inter organization conflict.

**Turn Over**



**Q4. ANSWER ANY FIVE OF THE FOLLOWING:****(15)**

1. Give interpersonal role of managers.
2. What do managers do?
3. Write a short note on individual behaviour.
4. Give technical skill of a manager.
5. What is the role of anthropology in organizational behaviour?
6. What is the role of psychology in organizational behaviour?
7. What is the role of history in organizational behaviour?
8. What is the role of economics in organizational behaviour?
9. What is the role of sociology in organizational behaviour?
10. Write a short note on individual behaviour or ability as personal characteristics.

**Q5. ANSWER ANY FIVE OF THE FOLLOWING:****(15)**

1. Power comes from five sources name any three.
  2. What is expert power?
  3. Explain unclear goals as a reason for organizational politics.
  4. Explain autocratic decision as a reason for organizational politics.
  5. Mention three ways to manage stress.
  6. Give any three factors responsible for stress.
  7. What makes leadership effective? Give any three points.
  8. Explain transformational leadership.
  9. Name three steps of Kurt Lewin for a successful change in an organization.
  10. Explain any one:- goal setting or equity theory of motivation.
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